Potential KPIs for CDI

Enhanced Validity, Reliability, and Relevance

• # and dollar amount of claims with query post-coding

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amount claims DNFB

• # and dollar amount medical necessity denials measured per month

(gross and net patient revenue)

• # and dollar amount clinical validation denials measured per month

(gross and net patient revenue)

• # and dollar amount of DRG downcodes measured per month (gross

and net patient revenue)

• Medical necessity claims denial rate measured per month

• Clinical validation claims denial rate measured per month

• # and dollar amount of DRG downcodes measured per month

• Claims appeal overturn rate measured per month

• Also measured by medical necessity, clinical validation and DRG

downcode claims appeal overturn individually

• Net monthly case-mix trends (Case-mix achieved-minus medical

necessity denial case-mix)

• Adjusted net patient revenue

• Monthly net patient revenue –medical necessity, clinical

validation and DRG downcode denial net patient revenue

• # and dollar amount of medical necessity/clinical validation denials

per month broken out by individual physician (gross and net patient

revenue) provided as a report card