

ACDIS Excellence in Provider Engagement award

Summary

The ACDIS Excellence in Provider Engagement award recognizes an individual who has made a substantive difference within their organization, or on the broader CDI/HIM/coding community, through enhancing medical staff understanding, collaboration, and engagement.

The *Excellence in Provider Engagement* award winner:

- Facilitates provider engagement in CDI efforts through record reviews, queries, and outreach
- Provides provider education through daily interactions with medical staff, targeted outreach through topic-focused campaigns, results driven analysis through data sharing, group and/or one-on-one information sessions as necessary
- Excels in achievements related to CDI core responsibilities of accurately capturing the patient's clinical picture in the coded data
- Is sought out by peers (both the medical and CDI/coding staff of their organization) related to their knowledge, excellence, leadership, and communication abilities
- Shows measurable organizational improvements in clinical documentation and coding due to activities related to provider engagement

Criteria

To that end, nominees for the annual *Excellence in Provider Engagement* award should have:

- ACDIS membership
- Two or more years' experience in CDI at the time of his or her nomination

Candidates

Nominees may include:

- physician advisors
- advanced practice providers
- foreign medical graduates
- quality professionals
- CDI team lead or educators
- CDI specialists or administrators

Attributes

Additionally, nominees for the *Excellence in Provider Engagement* award should:

- Adhere to the ACDIS *Code of Ethics*
- Be responsible for effective, measurable achievements resulting from education and engagement of medical staff
- Maintain specific metrics to education advancements (for example, improved physician response rate and/or agree rate to queries, etc.

- Spend dedicated amount of time working to educate and outreach with medical staff (at least several hours a week) regarding documentation and coding
- Engage/educate different departments such as utilization or case management
- Support CDI and coding needs with administration and leadership
- Maintain knowledge mastery of coding and documentation principles and concerns as demonstrated by achievement of additional education certificates or certifications such as the CCDS, CDIP, or CCS credentials

Nomination considerations

The following questions are designed to assist the nominee and his/her colleagues in the submission process. The nominator will/should work in conjunction with the nominee to provide::

- Current job description
- Resume
- A letter of recommendation from the CDI/HIM director, chief medical officer, etc.
- Supportive evidence of accomplishments (e.g., sample article, PowerPoint presentation, tip sheet, facility newsletter, etc.)

Evaluation considerations

All nominations will be evaluated by the Conference Committee. The committee will consider the following questions:

- How does the nominee exhibit outstanding mentoring and promotion of excellent documentation among peers/medical staff?
- What measurable improvements has the organization experienced as a result of the nominee's efforts?
- How has the nominee consistently supported coding and CDI staff?
- Is the nominee involved with broader professional communities (physician advisors, coding, or CDI)?
- How has the nominee demonstrated notable leadership within his or her organization (i.e., advocacy, teamwork, etc.)?