Jillian Bisbe RN, MSN, CCDS
Supervisor of CDI
Lee Health
Fort Myers, Florida
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Bisbe is a registered nurse with 17 years in the profession, the past four of those in clinical documentation. Her nursing background includes labor and delivery, open heart ICU, and trauma ICU. She is a Florida girl by location, Ohio State fan at heart! When she’s not trying to change the world one chart at a time, she’s spending time with her four kids and wonderful husband!

Alicia Gordon, RN, BSN, CCDS, CDIP, CCS
Manager of CDI
MazarsUSA
Nashville area, Tennessee
Alicia.gordoncdics@gmail.com

Gordon has more than 20 years of extensive nursing experience including ICU and quality and nine years in CDI program development and implementation. She earned her CCDS certification in 2009, her CDIP in 2014 and her CCS in 2015. She is also an AHIMA ICD-10-CM/PCS trainer.

Gordon is known for her integrity, ability to build collaborative relationships, fostering physician engagement, and ability to develop/mentor new CDI specialists to success. She is a manager of CDI at MazarsUSA. Prior to this, Alicia worked as a CDI manager of operations for HCA Intensive Care Consortium and a corporate CDI director for two healthcare systems. She successfully managed and reinvigorated established best-practice CDI programs in academic medical centers and community hospitals. Gordon also implemented new CDI programs and developed CDI/coding professional and physician educational programs.

Melissa MaGuire
CDI Educator
Penn State Hershey Medical Center
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Maguire began her current position in April 2016. Previously, she was a CDI specialist since January 2016 and was in a clinical informatics role for 11 years prior to that. She holds a board certification in nursing informatics, is a member of Sigma Theta Tau International Honor Society of Nursing, and she has co-authored several journal publications. She holds a BS in nursing from Holy Family University.
Jera Van Damme, BSN, RN, CCDS
Senior Clinical Documentation Educator
Essentia Health
Duluth, Minnesota
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Van Damme began her nursing career on a medical-surgical unit in 2010. In 2014, she moved into CDI and developed skills in concurrent and retrospective medical record review. Jera achieved the CCDS and began branching into outpatient CDI in 2017. She enjoys providing documentation education to colleagues and was recently promoted to senior clinical documentation educator at Essentia Health. She has presented for Minnesota ACDIS chapter meetings and for the Minnesota Health Information Management Association.

Darla Martin, RHIA, CCS, CCDS
Clinical program manager
Iodine Software
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Martin is a health information professional/manager with extensive experience in healthcare consulting and expertise in CDI practices and ICD-10-CM/PCS coding guidelines and conventions. She has experience implementing CDI programs, including training and educating staff and physicians, reviewing inpatient records, and setting up processes for CDI program sustainability. She is an expert in facilitating process improvement and change management for building strong relationships among CDI invested participants.

Alison Yazmer, BSN, RN, CCDS, CCS
CDI Specialist
Middlesex Health System
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Yazmer is a registered nurse with 27 years of medical-surgical experience. In 2004, she developed and implemented Middlesex Health System’s CDI program. She created, manages, and reports the statistical data for the CDI program in her current role. Previously, she was the
manager of inpatient and outpatient case management. She started and oversaw the development of disease management services for asthma and diabetes that earned full NCQA Accreditation. She enjoys the role of being a clinical bridge between the healthcare providers and the coding staff.