



**Jillian Bisbe RN, MSN, CCDS**  
**Supervisor of CDI**  
**Lee Health**  
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Bisbe is a registered nurse with 17 years in the profession, the past four of those in clinical documentation. Her nursing background includes labor and delivery, open heart ICU, and trauma ICU. She is a Florida girl by location, Ohio State fan at heart! When she's not trying to change the world one chart at a time, she's spending time with her four kids and wonderful husband!



**Alison Bowlick, BSN, RN, CCDS, CRC**  
**AVP, CDI and Revenue Cycle**  
**Bon Secours Mercy Health**  
**Toledo, Ohio**  
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Bowlick currently oversees 18 acute care facilities, continually strategizing for operational improvement, researching and applying best practice measures for DRG optimization, and quality assurance. She has been instrumental in maintaining streamlined processes and expectations across multiple states and facilities with a strong focus on leadership, teamwork, and interdisciplinary collaborative development. Bowlick has more than 18 years of nursing experience at a level 1 trauma center with six-plus years dedicated to CDI, physician engagement, and education.



**Alicia Gordon, RN, BSN, CCDS, CDIP, CCS**  
**Manager of CDI**  
**MazarsUSA**  
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Gordon has more than 20 years of extensive nursing experience including ICU and quality and nine years in CDI program development and implementation. She earned her CCDS certification in 2009, her CDIP in 2014 and her CCS in 2015. She is also an AHIMA ICD-10-CM/PCS trainer.

Gordon is known for her integrity, ability to build collaborative relationships, fostering physician engagement, and ability to develop/mentor new CDI specialists to success. She is a manager of CDI at MazarsUSA. Prior to this, Alicia worked as a CDI manager of operations for HCA Intensive Care Consortium and a corporate CDI director for two healthcare systems. She successfully managed and reinvigorated established best-practice CDI programs in academic

medical centers and community hospitals. Gordon also implemented new CDI programs and developed CDI/coding professional and physician educational programs.

**Ashley Vahey, BSN, RN, CCDS**  
**CDI Specialist**  
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*Bio and headshot coming soon...*



**Jera Van Damme, BSN, RN, CCDS**  
**Senior Clinical Documentation Educator**  
**Essentia Health**  
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Van Damme began her nursing career on a medical-surgical unit in 2010. In 2014, she moved into CDI and developed skills in concurrent and retrospective medical record review. Jera achieved the CCDS and began branching into outpatient CDI in 2017. She enjoys providing documentation education to colleagues and was recently promoted to senior clinical documentation educator at Essentia Health. She has presented for Minnesota ACDIS chapter meetings and for the Minnesota Health Information Management Association.



**Darla Martin, RHIA, CCS, CCDS**  
**Clinical program manager**  
**Iodine Software**  
**Charlotte, North Carolina**  
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Martin is a health information professional/manager with extensive experience in healthcare consulting and expertise in CDI practices and ICD-10-CM/PCS coding guidelines and conventions. She has experience implementing CDI programs, including training and educating staff and physicians, reviewing inpatient records, and setting up processes for CDI program sustainability. She is an expert in facilitating process improvement and change management for building strong relationships among CDI invested participants.