



## Washington State Evergreen Chapter Fall Meeting

*Friday, November 3, 8:30 AM – 3:00 PM*

### Providence Regional Medical Center Everett

Medical Office Building, Rainier Room

1330 Rockefeller Ave, Everett WA 98201

(Additional info will be sent to [registered attendees](#).)

### Non-members are welcome!

Breakfast provided by [nThrive](#)

Lunch again provided by [M\\*Modal](#)

3.0 CCDS CEU's provided by [ACDIS](#)

## Presentation Topics & Speakers

### CDI and Coder Collaboration – Maximizing Documentation Quality and Revenues

**Sue Muse**

Director of Integrated Services | nThrive

CDI specialists and coders work most effectively by mastering ICD-10 documentation and coding rules together.

Facilities that already have strong CDS-Coder collaboration put themselves in a position to maximize clinical documentation quality and revenues. A thorough ICD-10 education will empower CDI staff to educate providers to ensure clinical documentation quality and appropriate reimbursements. This presentation shares best practices on how a facility's coding and CDI staff can work together to achieve positive financial outcomes.

### Real-time Strategies to Improve Clinical Documentation

**Crystal Stalter, CDIP, CPC, CCS-P**

CDI Manager | M\*Modal

Ways that the CDI specialist in today's healthcare environment can use communication and technology to improve chart completion, CMI and quality scores via real-time interactions with providers and interdepartmental staff.

### Fundamentals of Denials Management

**Haaris Ali, MD, CDIP**

Manager of Denials and Management Services | R1 RCM, Inc.

Fundamentals of Denials Management will be going through the basics of denials which are commonly encountered by facilities every day. This presentation will be going over essentials required to understand denials and commonly used terminology. We will be focusing on the commonly encountered issues, how integral of a role CDI can play in denials prevention, and current payor trends. Learn to strategize your approach and have a winning methodology.

## Registration is Required!

Please [register](#) by Thursday, October 12!

[Contact us](#) for additional information. (Please note the meeting time change.)

## About Our Presenters

### Sue Muse, RHIA

Director of Integrated Services | [nThrive](#)

Sue Muse is a leader with greater than 25 years of leadership experience, in both provider and advisory services, in health care settings inclusive of acute care, long term care, physician and outpatient services. Specific areas include health information management, clinical services, clinical documentation management, quality review and performance improvement, utilization review, social services, risk management, case management, and regulatory compliance. She has been instrumental in building revenue cycle structures, developing compliance programs, leading physician practices and developing and implementing workflow and change management.



### Crystal Stalter, CDIP, CPC, CCS-P

CDI Manager | [M\\*Modal](#)

Crystal Stalter, CDIP, CPC, CCS-P, is the CDI Manager for M\*Modal in Pittsburgh, PA, where she uses her extensive healthcare background and knowledge to support the sales, product and development teams. Crystal has spent 30+ years in the industry, working with physicians and hospital HIM departments to improve their workflow processes and revenue cycles. She is currently using this knowledge as a bridge between physicians, CDIS, and HIM personnel and the technology experts to create CDI software and products that promote productivity, adhere to industry standards and guidelines, and create more time for patient care.



### Haaris Ali, MD, CDIP

Manager of Denials and Management Services | [R1 RCM, Inc.](#)

Haaris Ali, MD, CDIP is the Manager of Denials and Management Services at R1 RCM. He has been with Accretive Health for over 6 years and has been involved with comprehensive denials management services, clinical appeals writing, peer to peer services, training, quality assurance, audits, and physician education. His work has helped address and decrease denials, streamline the appeals workflow, and bring change to optimize revenue. Specific to comprehensive denials management, he has led engagements for large and small hospital systems. He has worked in conjunction with the R1 RCM's QA department to ensure compliance and transparency, while working to develop a robust Appeals Training Program. Prior to joining R1 RCM, Dr. Ali served as a subject matter expert engaging with Physicians and students in their certification process.



## Very Special Thanks!

**ACDIS WA State Evergreen Chapter Leaders** (Susan Browne, Theresa Diane, Lillian Dickey, Beth Khayyat, Nora Tiffany)

**Melissa Knapp, BSN, RN** | UM/CDS Manager, PRMCE

**Marci Williams** | Administrative Assistant to Care Management, PRMCE

*Ongoing support and planning*

**Kat McFarland, RN, MN, ACM** | Director, Care Management, PRMCE

*Gift baskets*

**ACDIS** (Melissa Varnavas)

*ACDIS guide books*

**M\*Modal** (Crystal Stalter, Lisa Martin)

*Lunch*

**R1 RCM, Inc.** (Haaris Ali, David Epstein)

*\$100 gift card*

**nThrive** (Melissa Zuro, Colleen Colistra)

*Breakfast*

