



acdis
symposium

OUTPATIENT CDI
2018

NOVEMBER 8–9, 2018

ORLANDO, FLORIDA

hcmarketplace.com/acdis-symposium-outpatient-cdi

Join us for **the nation's only national conference** dedicated entirely to the emerging field of outpatient CDI!



ChartWise 2.0



OPTUM®

The **ACDIS Symposium:** **Outpatient CDI** conference

is the only event dedicated to CDI in the outpatient setting and features innovative and informative sessions and speakers you can't find anywhere else.

Join us for two full days of education and networking at a fantastic venue that is its own reason to attend. Smaller and more intimate than the annual ACDIS Conference, the 2018 ACDIS Symposium is the perfect place to ask your questions about outpatient CDI, hear case studies from organizations with successful programs, and leave equipped with practical resources and information that you can implement immediately.

Two concurrent educational tracks of diverse sessions include how to get started in the ambulatory setting, query techniques and nuances, metrics and analytics, staff training, and demonstrating return on investment.

Learn from your peers and the nation's foremost outpatient CDI experts while you take advantage of a unique networking experience.

TOPICS INCLUDE SESSIONS ON:

- ✓ Case studies on building outpatient CDI programs
- ✓ Outpatient query practices: Building compliant queries
- ✓ Educating physicians and promoting buy-in
- ✓ Expanding clinical validation into outpatient CDI
- ✓ CDI data and analytics on a budget
- ✓ Critical differences between inpatient and outpatient coding guidelines
- ✓ Defining the different documentation, coding, and reimbursement requirements

Also included is a special "lightning round" ideas-sharing session, a dedicated Q&A panel to help answer your most pressing questions, and poster presentations featuring innovative ideas from around the country.

NEW THIS YEAR!

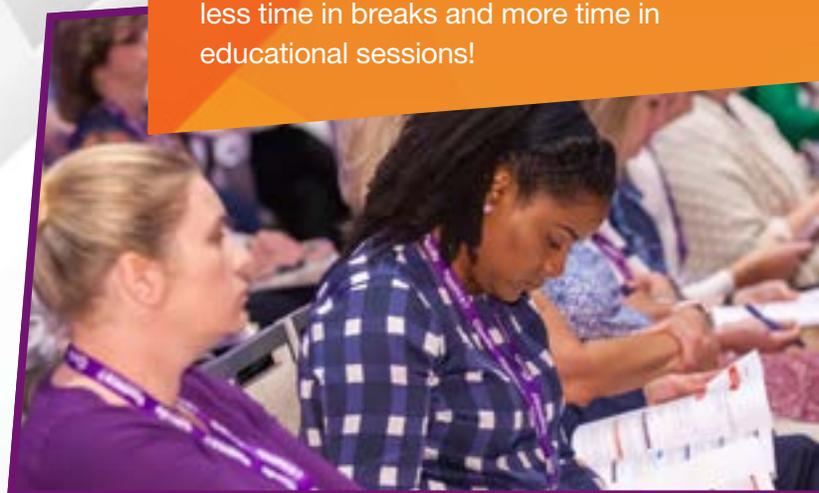
NETWORKING RECEPTION: Enjoy a social hour at the end of day 1 and get to know your peers across the country, plus browse our exhibit hall.

POSTERS: Visit the mini conference within the conference by checking out our poster presentations. Find out what innovative techniques and programs are going on around the country.

KEYNOTE SPEAKER: Keynote speaker **Jones Loflin** will not only entertain you, he will provide practical strategies to navigate change and help you regain your confidence in your ability to succeed in work and life.

FABULOUS DESTINATION: The hotel is a destination in its own right! Located across from Downtown Disney, enjoy the luxurious amenities and easy-to-navigate conference center.

EXPANDED AGENDA: Receive the maximum value for your time away from the office with an agenda that features less time in breaks and more time in educational sessions!



REGISTER TODAY! Call 800-650-6787 or visit hcmarketplace.com/acdis-symposium-outpatient-cdi.

WHO SHOULD ATTEND?

- CDI specialists
- CDI managers/directors
- Coding compliance directors/managers
- Coding compliance specialists
- Outpatient coders
- Case management directors/managers
- HIM directors
- Revenue cycle directors
- Physician champions/advisors to CDI
- Quality improvement professionals
- Coding managers/supervisors
- Chief medical officers
- Denials and appeals managers
- Compliance officers
- Chief financial officers

AT THE CONCLUSION OF THE 2018 ACDIS SYMPOSIUM: OUTPATIENT CDI, YOU WILL BE ABLE TO:

- ✓ **Develop** strategies to begin or improve outpatient CDI programs
- ✓ **Modify** existing CDI programs to include review of outpatient documentation and risk-adjusted methodologies such as HCCs
- ✓ **Design** CDI education for physicians related to outpatient practice
- ✓ **Incorporate** CDI data to track and report program progress and drive improvements
- ✓ **Recognize** compliance risks in the query process

“Outpatient CDI is an opportunity you can’t afford to ignore in this new era of accountable care organizations, value-based purchasing, and risk contracting. But it’s a very different animal than traditional, acute care CDI. The ACDIS Symposium: Outpatient CDI gives this exciting new growth area a dedicated focus. Join us to experience real-life implementation strategies from more than a half-dozen healthcare organizations to get you started.”

—Brian Murphy, ACDIS Director



CONTINUING EDUCATION CREDITS AVAILABLE

The **ACDIS Symposium: Outpatient CDI** offers continuing education credits from a variety of professional healthcare organizations.

Please check out hcmarketplace.com/acdis-symposium-outpatient-cdi for up-to-date information.

2018 ACDIS SYMPOSIUM: OUTPATIENT CDI AGENDA

DAY I—THURSDAY, NOVEMBER 8, 2018

7:00 A.M.–8:00 A.M.

Registration and Continental Breakfast in the Exhibit Hall

8:00 A.M.–8:15 A.M.

Introduction and Welcome Remarks

8:15 A.M.–9:15 A.M.

GENERAL SESSION: KEYNOTE

It's Growing Season: A Fresh Way to Lead Change

Jones Loflin



You already know how things could go at this Symposium. You'll get excited about all the fantastic ideas you glean from the education sessions and networking with your peers. You'll leave with a renewed sense of purpose about outpatient CDI, knowing you will be equipped to lead change in amazing ways. But then reality comes roaring back when you go home, and you slowly return to just maintaining the status quo.

What if things could be different this time? Our keynote speaker Jones Loflin says they can—if you think like a gardener. You only have to remember four words: Grow, Cultivate, Prune, and Harvest.

In this powerfully practical and engaging session, expect to learn a myriad of tips and strategies on how to move the ideas you get from the Symposium into reality once you return home, including getting others on board with your change efforts. Let's get growing!

9:30 A.M.–10:30 A.M.

Breakout Sessions

TRACK 1: CLINICAL AND CODING

How CDI and Coding Can Travel Together in the Outpatient Realm: Goals and Initiatives

Deanne Wilk, BSN, RN, CCDS, CCS, CMS, and Melissa Maguire, BSN, RN-BC

This session will look at how CDI and coding can work collaboratively in the outpatient realm. Covering both CDI and coding initiatives, it examines what to review and how to engage providers from both aspects to complete the documentation picture.

TRACK 2: MANAGEMENT AND STRATEGY

Thinking Outside the Box: Building an Effective and Sustainable Ambulatory CDI Program

Rebecca Robbins Willcutt, RN, BSN, CCDS, CCS, CRC, and Mary M. Rogers, CRC, CPC, COC, CCS

Ambulatory CDI is a new frontier, and the process for developing a mature and sustainable program is not well understood. It is critical to define exactly what you want to accomplish and what problem(s) you are trying to solve using ambulatory CDI. This session will trace the evolution of a successful ambulatory CDI program and provide strategies to implement at your organization. It will examine how to ensure administrative support and provider engagement as well as how to measure your program's success using metrics.

REGISTER TODAY! Call 800-650-6787 or visit hcmarketplace.com/acdis-symposium-outpatient-cdi.

10:30 A.M.–11:00 A.M.

Networking and Refreshment Break—Exhibit Hall

11:00 A.M.–12:00 P.M.

General Session: ACDIS Outpatient Position Paper (plus Q&A with ACDIS Advisory Board)

12:00 P.M.–1:00 P.M.

Lunch provided—Exhibit Hall

1:00 P.M.–2:00 P.M.

Breakout Sessions

TRACK 1: CLINICAL AND CODING

Promoting Physician Buy-in: Communicating Key Concepts

Laurie Prescott, RN-MSN, CCDS, CDIP, CRC

Physician engagement is a key component to a successful CDI program. In the high-volume, fast-paced environment of outpatient CDI, we must ensure our education is properly targeted and relevant. This presentation will offer guidance in teaching strategies with a goal of fostering physician buy-in and support of your CDI efforts.

2:00 P.M.–2:30 P.M.

Networking and Refreshment Break—Exhibit Hall

2:30 P.M.–3:30 P.M.

Breakout Sessions

TRACK 1: CLINICAL AND CODING

Is Reporting a Bad Thing? Complete Diagnosis Coding for OP/Provider Encounters

Shannon McCall, RHIA, RHIA, CCS, CCS-P, CPC, CPC-I, CEMC, CRC, CCDS, and Allen Frady, RN, BSN, CCDS, CCS, CRC

A new focus on accurate outpatient diagnosis coding has emerged, leaving providers and coders debating whether or not they should assign a diagnosis code for coexisting conditions. The perceived challenge might be lack of time, lack of knowledge, or fear of inaccurate reimbursement. This session will explore how capturing diagnosis code data impacts reimbursement and data collections for all outpatient reimbursement methodologies.

TRACK 2: MANAGEMENT AND STRATEGY

Five Pillars for Building a Successful CDI Program in Emergency Services and Other Outpatient Areas

Autumn Reiter, BSN, RN, CCDS, CDIP, CCS

Getting CDI specialists involved in the outpatient arena, including the emergency department (ED), outpatient surgery, and provider offices, provides important benefits to downstream documentation and coding accuracy. However, CDI programs in outpatient settings carry a unique set of challenges for everyone involved: CDI specialists, case managers, and physicians. These five strategies will position CDI directors to launch a successful documentation improvement initiative within their own emergency department and beyond.

TRACK 2: MANAGEMENT AND STRATEGY

Creating an Outpatient CDI Program Integrated Into an Existing Inpatient CDI Program

Carrie Horn, MSHA, BBA, RN, CNOR, CCDS, and Mary Carol Brouwer, MSHA, BSN, RN, CCDS

Find out how Spectrum Health created and sustained an outpatient CDI program through collaboration with inpatient CDI. In this session, you'll hear the challenges of two teams working together toward the common goal of improving clinical documentation.

2018 ACDIS SYMPOSIUM: OUTPATIENT CDI AGENDA

3:45 P.M.–4:45 P.M.

Breakout Sessions

TRACK 1: CLINICAL AND CODING

Is Your Outpatient Query Process Compliant?

Susanne M. Warford, MBA-HCM, RN, CCDS, and Rita Fields, BSN, RN, CCDS

Outpatient programs continue to grow, and because integrating queries into the outpatient process is still fairly new, many compliance questions still remain. This presentation will focus on practical guidelines for writing a compliant query and developing a compliant process.

TRACK 2: MANAGEMENT AND STRATEGY

Development of Ambulatory CDI at Christiana Care Hospital

Susan A. Carrier, RN, BSN, MBA, CCDS, CPC, and Karen Frosch, CCS, CCDS, CRC, CPHQ

Hear how Christiana Care Hospital developed a viable ambulatory CDI program from initial concept to the present day. Our speakers will share their development timeline, analytics used, results to date, provider educational support materials, and query templates used.

4:45–5:45 P.M.

Reception—Exhibit Hall

DAY 2—FRIDAY, NOVEMBER 9, 2018

7:00 A.M.–8:00 A.M.

Continental Breakfast in the Exhibit Hall

8:00 A.M.–9:00 A.M.

General Session: Lightning Round

Join outpatient CDI specialists from around the country as they share quick-hit ideas in an entertaining lightning round format.

9:15 A.M.–10:15 A.M.

Breakout Sessions

TRACK 1: CLINICAL AND CODING

Clinical Validation: Expanding Clinical Validation Into Outpatient CDI

Lisa Ann Farhar, RN, MSN, MBA, CCDS, and Rebecca “Ali” Williams, MSN, RN, CCDS

This session will provide obtain key information regarding clinical validation and industry standards for documentation. It will assist seasoned CDI professionals in training others and educating providers as they embark on expanding essential requirements for compliant documentation.

TRACK 2: MANAGEMENT AND STRATEGY

Ambulatory CDI Data and Analytics on a Budget

Yvonne R. Whitley, RN, BSN, CPC, CRC, CDEO

It may be difficult to convince leadership of the need for an ambulatory CDI program when budgets are tight. If you are starting an ambulatory CDI program or contemplating doing so, this session is for you. You'll hear how Novant Health has leveraged their available resources to provide the data and analytics leadership desires and developed a robust program with a five-year track record.

10:15 A.M.–10:45 A.M.

Networking and Refreshment Break—Exhibit Hall

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10:45 A.M.–11:00 A.M.

SPONSORED SESSION

Outpatient CDI: A Practical Approach

Presented by Jon Elion, MD, FACC, Founder and CEO of ChartWise Medical Systems



11:15 A.M.–12:15 P.M.

Breakout Sessions

TRACK 1: CLINICAL AND CODING

Claims Submission vs. RAPS Submission: Understanding the Difference

Sonia Trepina, MPA, and Brett B. Senior, MD, CRC, CCDS

So often we wonder why numbers are not consistent from one analysis to the next. We might assume that one of the analyses is wrong or conducted differently. Whether you are entering into a Medicare Advantage risk adjustment contract or have been in one for a while, it is important to be aware of the differences in claims submission and how those differences impact risk scores and data. Awareness is the first step to change! This session will help CDI teams understand how they can best support their organization on the journey of risk adjustment.

12:15 P.M.–1:15 P.M.

Lunch provided—Exhibit Hall

1:15 P.M.–2:15 P.M.

Breakout Sessions

TRACK 1: CLINICAL AND CODING

Diabetic Complications: Diagnosis, Documentation, Coding, and Compliance

Richard D. Pinson, MD, FACP, CCS

Participants will learn the diagnostic criteria for diabetic complications that constitute HCCs, documentation requirements, and coding. The Official Coding Guideline requirements for coding and reporting of outpatient diagnoses will be presented as well as CMS-compliant billing and reimbursement.

2:15 P.M.–3:00 P.M.

Panel Session: Q&A, Takeaways, and Wrap-Up

3:00 P.M.

Adjourn

TRACK 2: MANAGEMENT AND STRATEGY

Two Worlds Collide: Integrating Inpatient and Outpatient CDI

Jessica Vaughn, RN, MSN, CCDS, Melinda Matthews, RN, BSN, MHA, CCDS, CDIP, and Sandra Love, RN, BSN, CCDS

The CDI program at Wake Forest Baptist Health in Winston-Salem, North Carolina, is a pioneer in CDI. Since its inception, nearly 20 years ago, the program has demonstrated national success in quality outcomes and revenue enhancement, while focusing on accurate, complete, and compliant documentation practices through integrated education and multidisciplinary partnerships. Under the same leadership, Wake's outpatient program began more than three years ago and has become an innovator in industry initiatives, procedures, and outcomes. This session will provide insight into the development of a successfully integrated CDI department and strategies to align outpatient and inpatient objectives in meeting organizational goals.

TRACK 2: MANAGEMENT AND STRATEGY

Meeting the Challenge of Provider Documentation in the Ambulatory Setting

Amy J. Fulp, RN, BSN, MHA, CPC, CDEO, CRC

Provider education is imperative to any CDI program, but the unique dynamic that is ambulatory CDI makes that education a challenge. In this session, you'll hear how Novant Health ambulatory CDI nurses educate providers, from initial interactions to maximizing each communication opportunity. Plus, the session will cover the impact of a 2017 CDI initiative around two HCC diagnoses.

*Agenda and speakers subject to change

LEARN FROM FIRST-CLASS FACULTY:

KEYNOTE:



JONES LOFLIN has made it his life's work to deliver powerful ideas and practical solutions to individuals and organizations struggling with too much to do. His books are described as "illuminating" and his presentations as "unforgettable." In his 24 years as a speaker and trainer, he has helped countless people regain confidence in their ability to achieve greater success in work and life.

Loflin's innovative solutions on leadership, change, and time management have attracted the attention of organizations around the world. He frequently works with hospital-related groups and healthcare associations, including the National Association of Community Health Centers, Healthcare Financial Management Association, and the Medical Group Management Association.

Loflin believes the key to success is being passionate about certain things in life, including family, spiritual beliefs, career, and relationships. One of his favorite quotes is by Zig Ziglar: "Go as far as you can see, and when you get there you can see farther."

SESSION SPEAKERS:



MARY CAROL BROUWER, MSHA, BSN, RN, CCDS, is the manager of concurrent clinical assurance program manager at Spectrum Health, a Level I trauma and academic hospital with six regional hospitals. Prior to this role, she was part of the inpatient CDI team for nine years and has been collaborating and supporting the outpatient CDI program for the last two years. She has 25 years of clinical experience, ranging from surgical ICU to obstetrics with concurrent teaching at Grand Valley University and Hope College.



SUSAN A. CARRIER, RN, BSN, MBA, CCDS, CPC, is an ambulatory clinical documentation program manager at Christiana Care Hospital in Wilmington, Delaware. Her career includes stints in clinical nursing in pediatric cardiology at Children's Hospital, Boston, working as a nurse and sales trainer for Abbott Labs, and then inpatient CDI. After working in inpatient CDI for four years at Christiana Care, she transitioned to the ambulatory CDI program in 2016 with the responsibility to further develop and refine the program.



LISA A. FARHAR, RN, MSN, MBA, CCDS, is a supervisor for CDI and utilization review services at UASI based in Cincinnati. She has more than 20 years of nursing experience and has been in CDI since 2006. In her current role, Farhar consults with multiple hospitals and supervises UASI's CDI and utilization review staff. She is currently involved as a supervisor of clients with outpatient programs, helping them develop and define the outpatient processes, as well as more clearly define the role of CDI specialists in the outpatient setting.



RITA FIELDS, BSN, RN, CCDS, has been in the nursing profession for 46 years and recently retired from her role as regional CDI manager at Baptist Health in Louisville, Kentucky. Her experience includes medical-surgical, labor & delivery/postpartum, emergency department, and case management. She has worked in CDI since 2010, beginning as a CDI specialist and advancing through auditor/educator and regional manager. She has served on the ACDIS Local Chapter Advisory Board, served as president of the Kentucky/Southern Indiana ACDIS chapter for four years, and served as the co-chair for one year. At her facility, Fields was an advocate for CDI education and collaboration, starting a physician advisor program, facilitating meetings between CDI and coding departments, and moving the program toward a quality focus as opposed to a financial one. ACDIS recognized her as the CDI Professional of the Year in 2017.



ALLEN FRADY, RN, BSN, CCDS, CCS, CRC, is a CDI education specialist for HCPro, a Simplify Compliance Healthcare brand, in Middleton, Massachusetts, where he teaches CDI boot camps and serves as a subject matter expert for ACDIS. His experience includes 12 years as a coding consultant, two years as a coding director at the Medical College of Georgia, and six years as a CDI consultant.



KAREN FROSCH, CCS, CCDS, CRC, CPHQ, is the CDI program manager at Christiana Care Health System, a major teaching hospital with two campuses based in Wilmington, Delaware. She has an extensive coding background with experience in training inpatient and outpatient coders. In 2007, she developed and managed the inpatient CDI program at her facility and expanded the program to primary care practices in 2016. She has co-authored articles on outpatient CDI for AHIMA and the American Hospital Association.



AMY J. FULP, RN, BSN, MHA, CPC, CDEO, CRC, is an ambulatory clinical documentation specialist for Novant Health Medical Group in Winston-Salem, North Carolina. She is a bachelor's-prepared registered nurse with a master's degree in healthcare administration. Prior to this role, Fulp amassed 16 years of experience in various clinical settings, including medical-surgical, OB-GYN operating and recovery room, labor and delivery, and outpatient surgery post-anesthesia care. She has obtained the following certifications through AAPC: Certified Professional Coder, Certified Risk Adjustment Coder, and Certified Documentation Expert-Outpatient.



CARRIE HORN, MSHA, BBA, RN, CNOR, CCDS, is the director for Spectrum Health's concurrent clinical assurance nursing department and the professional CDI. She has 19 years of inpatient nursing experience in periop, med-surg, OB, pediatrics, and ICU. In addition, she has experience in physician and residency practices, long-term care, and community health. She has been a clinical documentation nurse since 2010. She is a certified operating room nurse as well as a certified clinical documentation nurse.



SANDRA LOVE, RN, BSN, CCDS, is assistive coordinator, educator, and team leader for both the inpatient and outpatient clinical documentation excellence programs at Wake Forest Baptist Health (WFBH) in Winston-Salem, North Carolina. This encompasses network physicians (currently consisting of 127 ambulatory locations and 317 providers), five academic medical centers (consisting of more than 1,000 providers and 40,000 annual discharges), and one children's hospital. As the current president of North Carolina ACDIS, she has spoken at numerous meetings, presentations, and educational activities, most recently the 2018 ACDIS Conference. She has extensive experience in program development, expansion, and alignment.



MELISSA MAGUIRE, BSN, RN-BC, is the CDI educator at Penn State Hershey Medical Center, has more than 20 years of nursing experience, and is pursuing her master's degree in nursing with a concentration in leadership. Prior to her educator role, Maguire was a CDI specialist, clinical informatics specialist, and direct care nurse.



MELINDA MATTHEWS, RN, BSN, MHA, CCDS, CDIP, is the manager of the inpatient clinical documentation excellence program at Wake Forest Baptist Health (WFBH) in Winston-Salem, North Carolina. She is responsible for leading the inpatient clinical documentation team for WFBH's Clinical Enterprise, which encompasses five academic medical centers and one children's hospital. She is a member of the ACDIS/CCDS Certification Board and has previously presented at the 2013, 2015, and 2018 ACDIS Conferences.



SHANNON E. MCCALL, RHIA, CCS, CCS-P, CPC, CPC-I CEMC, CRC, CCDS, is the director of HIM and coding for HCPro, a Simplify Compliance Healthcare brand, in Middleton, Massachusetts. She oversees all of the Certified Coder Boot Camp programs. McCall was the original developer of the Certified Coder Boot Camp®—Inpatient Version and the Evaluation and Management Boot Camp; most recently, she collaborated with the CDI team to develop the Risk Adjustment Documentation and Coding Boot Camp®. McCall works with hospitals, medical practices, and other healthcare providers on a wide range of coding-related custom education sessions and is a prior ACDIS Advisory Board Member.

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RICHARD D. PINSON, MD, FACP, CCS, has assisted hospitals as a full-time physician consultant since 2003. Pinson is a member of the American College of Physicians, the Society of Hospital Medicine, the Healthcare Financial Management Association, the Medical Group Management Association, ACDIS, and AHIMA. He is a Certified Coding Specialist with expertise in ICD-9, ICD-10, and CPT-4. He has trained thousands of physicians and other healthcare professionals and is co-author, together with Cynthia L. Tang, RHIA, of the *CDI Pocket Guide*, the *Outpatient CDI Pocket Guide*, and the newly released *Pocket Guide for Coding Professionals*.



LAURIE PRESCOTT, RN-MSN, CCDS, CDIP, CRC, is the CDI education director at HCPro, a Simplify Compliance Healthcare brand, in Middleton, Massachusetts. She is an instructor for the CDI Boot Camps, a subject matter expert for ACDIS, a member of the CCDS exam board, and a member of the ACDIS Advisory Board. Prescott is a frequent speaker on webinars and the author of *The Clinical Documentation Improvement Specialist's Complete Training Guide* and *The Essential Guide to Supporting Quality Measures Through Documentation Improvement*. She has been in the nursing field since 1985 and has also served in the role of compliance officer. She developed and implemented a CDI program in 2007 before coming to HCPro in 2013.



AUTUMN REITER, RN, BSN, CCDS, CDIP, CCS, AHIMA-Approved ICD-10 Trainer, is the director of CDI services for TrustHCS, where she works with clients from multiple facilities to serve their staffing and auditing needs. She began her nursing career in the ICU and gained bedside experience in labor & delivery and school nursing before transitioning into clinical documentation. She has served as a clinical documentation specialist and clinical coordinator for a CDI program in Chesapeake, Virginia. Reiter also served as the Virginia State ACDIS Association leader from 2015 to 2016 and presented at the 2013 ACDIS Conference.



MARY M. ROGERS, CRC, CPC, COG, CCS, is the ambulatory CDI supervisor for Cooper University Hospital in Camden, New Jersey. She has worked for Cooper for almost 15 years and journeyed from accounts receivable, to HIM coding, to the CDI program. She has gained several coding certifications along the way, most recently Certified Risk Adjustment Coder. In her primary role, she and her team provide documentation improvement education to clinicians through a variety of formats, including positive reinforcement in the area of Hierarchical Condition Category documentation. Under her supervision, Cooper has expanded the department to include specialized ambulatory coders housed under CDI, a surgical coding educator, and E&M educators.



BRETT B. SENOR, MD, CRC, CCDS, is a physician associate for Enjoin providing guidance and support for CDI quality initiatives and MS-DRG assurance programs. He is board-certified in internal medicine and has served as a hospitalist and physician advisor for a large metropolitan healthcare system in North Carolina. In his current role with Enjoin, he assists in the development of content and provides education and training to support the quality and risk-adjustment service lines, working with providers, CDI, and coders.



SONIA TREPINA, MPA, is the director of ambulatory CDI services for Enjoin. She has 20 years of experience in program development and management. She has extensive experience in both inpatient and ambulatory CDI methodologies, including process improvement, redesign, data analysis, training, and project/change management. Prior to Enjoin, Trepina worked at Mission Health System, where she led the CDI development between the health system and the ACO, illustrating the impact of documentation on quality measures, care coordination, and finances. She facilitated executive-level strategy sessions and coordinated the development of processes and tools to support documentation integrity. Her past experiences include positions at Duke University Health System in program development and management, and at BearingPoint in the revenue cycle sector.



JESSICA VAUGHN, RN, MSN, CCDS, is the manager of outpatient clinical documentation excellence (CDE) at Wake Forest Baptist Health (WFBH) in Winston-Salem, North Carolina, where she is responsible for leading the outpatient clinical documentation team for WFBH's Network Physicians, consisting of 127 ambulatory locations and 317 providers. She has experience as an inpatient clinical documentation specialist and as a clinical documentation compliance coordinator. She was the recipient of the 2016 ACDIS CDI Professional Achievement Award. Over the past three years, she has helped create and structure processes for the newly formed outpatient CDE team.



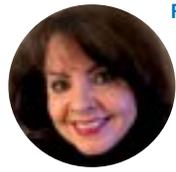
SUSANNE WARFORD, MBA-HCN, RN, CCDS, is the system CDI analyst and appeals nurse for Baptist Health in Louisville, Kentucky. She is a registered nurse with more than 16 years of experience in high-level patient care areas, including ED, neurosurgical intensive care, and supervisory experience in compliance. She entered the clinical documentation integrity program almost five years ago. Prior to her present role, she was the regional manager of the CDI program for three years. She has worked to systemize and standardize processes across the healthcare system, which consists of eight facilities spread throughout the state of Kentucky. Warford is the president of the Regional Kentucky/Southern Indiana ACDIS chapter and a member of the ACDIS Best Practices Committee.



YVONNE R. WHITLEY, RN, BSN, CPC, CRC, CDEO, is the manager for ambulatory CDI at Novant Health in Winston-Salem, North Carolina. She received her bachelor's degree from the University of Maryland at Baltimore and has more than 25 years of experience as a critical care nurse. She is also a member of the ACDIS CCDS-O certification committee.



DEANNE WILK, BSN, RN, CCDS, CCS, CMS, AHIMA-APPROVED ICD-10-CM/PCS TRAINER, is manager of the CDI program at Penn State Health in Hershey, Pennsylvania. She has a more than 35-year healthcare career spanning nursing, health information, coding, and CDI. She worked as a CDI specialist before transitioning into management and consulting. In her current role, she has worked on projects to advance CDI education and awareness. She has written numerous articles on disease, coding, CDI, and quality. She has been a subject matter expert and contributor to CDI and coding coursework. Her speaking roles have covered both local and national engagements, including with ACDIS, PHIMA, and AHIMA. She has been a national consultant and mentor for many CDI organizations. In 2015, she launched and now co-hosts the regional ACDIS chapter for Central Pennsylvania. In 2016, she began serving on the ACDIS Advisory Board.



REBECCA ROBBINS WILLCUTT, BSN, RN, CCDS, CCS, CRC, is the director of CDI at Cooper University HealthCare in Camden, New Jersey. She led the effort to design and implement a hybrid CDI program with both on-site and remote clinical documentation specialists. She has also designed and recently implemented point-of-entry CDI in the emergency department. Prior to joining Cooper, she was the CDI manager of a 1,000+ bed university hospital, and was a CDI consultant with Nuance (formerly J.A. Thomas & Associates) where she has worked at over 100 hospitals throughout the U.S.



REBECCA "ALI" WILLIAMS, MSN, RN, CCDS, is a manager of CDI and utilization review services for UASI based in Cincinnati. She has more than 14 years of experience with CDI and has been an RN for 21 years. She has case management and utilization review experience, and she implemented and managed a CDI program for six years at a Level I trauma center prior to joining UASI in February of 2013. She founded the South Carolina local ACDIS chapter in 2010 and served as the chapter president from 2010 to 2014.

ATTEND THE ACDIS SYMPOSIUM: OUTPATIENT CDI FOR ANSWERS TO YOUR BURNING OUTPATIENT CDI QUESTIONS ...

What is outpatient CDI, and how does my organization get started?

How does provider querying differ in the outpatient world?

How does HCC assignment work in the outpatient setting?

How can we engage physicians in their office settings?

How do we train staff?

How does reimbursement work in the outpatient setting?

What metrics can be used to measure effectiveness?

How can we expand clinical validation into the outpatient setting?

What are the differences between CDI in the inpatient and the outpatient setting?

What common diagnoses should we focus on in the outpatient setting?

What impact do claims submissions have on risk scores and our data?

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PRICING

ACDIS members get **\$100 OFF** the base retail price of \$905 (when registering after September 21, 2018).

CALL 615-724-7200 TO RECEIVE YOUR EXCLUSIVE DISCOUNT!

Register four attendees and the fifth attendee is FREE!*

*If you are an ACDIS member and register four attendees you can send the fifth attendee for free for a total team price of \$3,220.

*If you are not an ACDIS member and register four attendees you can send the fifth attendee for free for a total team price of \$3,620.

HAVE MORE THAN FIVE ATTENDEES?

Please call **615-724-7200** to register your team for special group pricing.

NOT AN ACDIS MEMBER?

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 **#ACDISSYMP2018**

For information on exhibiting, advertising, and sponsorship opportunities, please contact **CARRIE DRY** at cdry@hcpro.com.



HOTEL

Book your hotel room by *Friday, October 12, 2018*, and get a special hotel rate of **\$209/night!**

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1751 Hotel Plaza Blvd.
Lake Buena Vista, FL 32830

- Room rate **\$209/night**
- Hotel cut-off date is *Friday, October 12, 2018*
- **Reservation Center: 800-782-4414** (when calling, reference the H3.Group-CDI and ACDIS Outpatient Symposium)

www3.hilton.com/en/hotels/florida/hilton-orlando-lake-buena-vista-disney-springs-area-ORLDWHH/index.html

H3.Group Cancellation Policy:

Due to the nature of live events – the need for advance purchases and limited seating – full refunds are not offered. However, we do offer the following:

- Cancellations received 30 days or more prior to the event are eligible for a credit or refund, less a \$250 cancellation fee. The credit will be valid for up to six months from date of cancellation.
- Cancellations made 30 to 14 days prior to the event are not eligible for refunds but are eligible for payment transfer (credit) to another H3.Group event, less a \$250 cancellation fee. The credit will be valid for up to six months from date of cancellation.
- Registrants(s) who cancel less than 14 days prior to the event will be considered “no shows” and will not be eligible for refunds/credits.
- Registrants who do not cancel and do not attend are liable for the full registration fee.
- Please notify the conference registrar at 800-650-6787 with any requests for changes.

H3.Group is not responsible for any loss or damage as a result of a substitution, alteration, or cancellation/postponement of an event. H3.Group shall assume no liability whatsoever in the event this conference is cancelled, rescheduled, or postponed due to an unfortunate event, Act of God, unforeseen occurrence, or any other event that renders performance of this conference impracticable, illegal, or impossible. For purposes of this clause, an unfortunate event shall include, but not be limited to: war, fire, labor strike, extreme weather, or other emergency.

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