

**Poster Title:**

***Novant Health: Connecting the dots for Clinical Documentation Excellence through a Dedicated Educator***

**Overview:**

This poster presentation explores how a dedicated educator role “connects the dots” for Clinical Documentation Excellence and adds value to your CDI program.

CDI programs tackle complex documentation requirements, frequent changes to payment methodology and methods of quality healthcare measurement, while determining what education needs to reach providers at the point of care. Keeping your CDI professionals up-to-date, motivated and engaged is an ongoing challenge.

Patient outcomes, research integrity, documentation quality and resources needed for quality healthcare all depend on our success. The task is large. Where to begin?

How do you improve medical record documentation, positively impact patient care and safety, facilitate CDS professional growth, connect data and provider education needs, maintain CDI compliance, educate your CDI team, offer required continuing education, assess competency, evaluate, and maintain your query practice, while motivating your team and creating a culture of trust and collaboration?

**Key Takeaways:**

**The CDI Educator role positively impacts the following areas of a CDI program structure:**

- Culture
- Compliance and CDI ethics
- Creating educational content
- Content flow
- Career development and growth
- Connecting data and provider education

**This poster presentation also describes the key traits and professional skills required of a CDI Educator, including:**

- Characteristics of a CDI educator
- CDI champion
- Content expert

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