



Community Meeting

June 11, 2021

Presenter: Council Leadership



Linnea Archibald

**ACDIS Associate Editorial Director,
Publications & Membership**

Linnea Archibald oversees management and strategic development of the ACDIS Leadership Council and is responsible for ACDIS' publications, managing the Forms & Tools Library Committee, overseeing CDI Week activities, and running the brand-new ACDIS CDI Scholarship Program. If you've ever interacted with ACDIS on social media, read one of ACDIS' publications, or reviewed resources on the ACDIS website, you've likely seen her name before.



Council Overview and Opportunities

Council benefits

- Entry to a members-only online community on the ACDIS website, accessible by using your existing ACDIS website login credentials. This access includes access to all [the previous on-demand meeting recordings](#), a [special Council member Forum thread](#), and [articles specific for Council members](#)
- Access to Council survey and research findings, plus the opportunity to submit questions for review and potential inclusion in future surveys
- Regular virtual meetings to unpack the latest Council research findings, swap leadership strategies and best practices, and discuss industry developments
- The *CDI Leadership Insider (CLI)*, our official eNewsletter for Council members that goes out the second Monday of each month
- [Special discounts](#) on new ACDIS memberships and selected leadership offerings
- [A membership email signature badge](#) to show your Council membership on all your email correspondence
- Opportunities to earn ACDIS CCDS/CCDS-O continuing education credits

Council participation requirements

- Council members must participate in 75% of the Council surveys in order to be eligible for automatic renewal in the next year
 - Surveys will be sent via email and several reminders will be sent before the survey closes
 - In order to receive credit for the surveys, Council members must do the following:
 - Use the Council-specific link sent by Linnea/posted on the Council pages of the ACDIS website
 - Complete their contact information on the final page of the survey; this is the only way we can track your participation concretely
 - *Optional:* When Council members use the Council-specific survey link, they will receive a certificate of completion at the end of the survey. Council members are encouraged to save this certificate to their files as an additional verification point.

Council participation requirements, cont.

- Council surveys:
 - Please note that the surveys required to meet the participation requirements are *NOT* the same as the form members fill out to register for Council meetings
 - Most surveys will take roughly 10 minutes to complete and will be launched quarterly
- Council members must stay actively involved in the CDI profession and employed by a healthcare facility or system (as opposed to a consulting firm or vendor organization) for the duration of their term to remain eligible
 - If the circumstances of your role change, please contact Membership Manager Linnea Archibald (larchibald@acdis.org) immediately.

Council meeting schedule

- Council meetings will take place the second Friday of each meeting month from 2-3:10 p.m. eastern. All Council meetings have been scheduled for the 2020/2021 term.
- Council members can register for any of these meetings by following the links on the [ACDIS website here](#)
- Membership Manager Linnea Archibald will send out calendar holds for all 2020/2021 meetings this week to mark the time on your calendars
 - Note that topics and panelists will be chosen closer to the meeting dates; members can suggest meeting topics by [clicking here](#)
- Can't attend live? The meeting recording and materials will be made available within 24 hours of the live call date

Council CEU opportunities

- Council members can earn ACDIS CCDS/CCDS-O CEUs by participating in a number of ways:
 - **Attend an ACDIS Leadership Council virtual community meeting:** The CEU will be emailed to all qualifying participants *after* the on-demand period has closed two weeks after the live call date. To qualify, Council members must either attend the full, live meeting, or view the full, on-demand meeting recording within two weeks of the meeting's live broadcast.
 - **Present on a CDI-related topic during a Council full-group virtual meeting:** Council members may claim 2 CEUs for each full-group virtual meeting in which they speak as a panelist or presenter. *Note:* these CEUs are in lieu of the 1 credit awarded to meeting attendees.
 - **Write for the *CLI*:** Council members may claim 0.5 CEUs per 350 published words of their original work featured in the *CLI*. Council members can submit an idea by [clicking here](#).

What's next?

- 6/14/2021: Next issue of **CLI** hits your inbox
- Q2-Q3 2021
 - Fifth Council survey launching in next week; email will be sent notifying members when it's live.
 - August 13, 2021, council meeting on TBD topic; send ideas to Membership Manager Linnea Archibald (larchibald@acdis.org)
 - 2021-2022 Council term applications for returning members opens in July; new member applications open in August; instructions will be shared via email.
- Go to the “Current Council Member Info” page on the ACDIS website for more updates. ([Link](#))

Community meeting reminders

- Earning CEUs for participating in live or on-demand shows
 - *Note: All participating Council members, whether they joined the meeting live or listened to the on-demand version, will receive their CEU AFTER the on-demand period closes (two weeks after the live broadcast date).*
- Accessing on-demand materials
 - [September 18, 2019, meeting materials](#)
 - [December 5, 2019, meeting materials](#)
 - [February 24, 2020, meeting materials](#)
 - [April 23, 2020, meeting materials](#)
 - [June 26, 2020, meeting materials](#)
 - [August 27, 2020, meeting materials](#)
 - [September 29, 2020, meeting materials](#)
 - [December 11, 2020, meeting materials](#)
 - [February 26, 2021, meeting materials](#)
 - [April 9, 2021, meeting materials](#)
 - [May 12, 2021, meeting materials](#)
- Email communications about meetings will generally come “from” Linnea Archibald or Melissa Varnavas. Reply to Linnea Archibald with any questions.

>> Get the full rundown on community meetings: <https://acdis.org/full-group-meetings>

Tips for ensuring Council communications reach you

- When responding to meeting invites, surveys, and other Council opportunities:
 - Be consistent and accurate—this is especially important for your first name, last name, and email address
 - Use same email address; double check for typos
 - Use full name, not a nickname; double check for typos or inconsistencies (e.g., alternating between a space and a dash in a hyphenated last name)
- Email Council membership manager Linnea Archibald (larchibald@acdis.org) if your primary email address or any other key professional detail (e.g., title, organization) changes.
- Whitelist the **CLI** send address (acdis-lc@e.news.hcpro.com). Still having trouble?
 - Check the inboxes of any alternate email addresses you might have entered into early Council surveys—the primary email address we have on file for each Council member is where your **CLI** issue is going
 - Check your deleted items folder and spam filter to ensure **CLI** isn't getting trapped



Council panel discussion focused on measuring and valuing quality

Panelists: Council Members



Amy Kirk, RHIT, CCDS, CRCR
CDI Regional Manager
Ensemble Health Partners
Supporting Bon Secours Mercy Health
Youngstown, Ohio



Lucia Skipwith Lilien, RN, CCDS,
CDIP, C-CDI, CP-DAM
CDI Manager
Health First, Inc.
Malabar, Florida



Cheryl Manchenton, RN
Senior Quality Consultant, Project
Manager, and Quality Services Lead
3M Health Information Systems
St. Paul, Minnesota

Quality measures and/or quality-related items reviewed

	Primary metric; helps communicate value to stakeholders	Secondary metric; report to stakeholders	Tertiary metric; we monitor, but don't usually report unless requested	We don't monitor or review this measure
CMS inpatient quality measures, i.e., "core measures" (not specific to HVBP)	25.76%	15.72%	17.47%	41.05%
POA indicators/HACs	51.09%	13.10%	25.76%	10.04%
HRRP	18.34%	16.16%	20.96%	44.54%
PSIs	50.22%	13.54%	18.78%	17.47%
HAC reduction program	44.54%	13.10%	19.21%	23.14%
PSI only (not specific to HVBP)	37.55%	16.16%	18.78%	27.51%
SOI/ROM concurrent to stay	59.83%	17.47%	16.59%	6.11%
SOI/ROM retrospective mortality reviews	53.28%	20.96%	13.10%	12.66%
Surgical Care Improvement Project or other quality specialty database	9.17%	10.48%	20.96%	59.39%
Neonatal quality indicators	6.11%	4.80%	12.66%	76.42%
All-cause readmissions	12.66%	10.92%	18.78%	57.64%
Potentially preventable complications	16.59%	16.16%	20.09%	47.16%
Potentially preventable readmissions	11.79%	14.41%	17.90%	55.90%

Selected "other" responses:

- Work with our system quality team, and they monitor and report out on the majority of the metrics.
- Elixhauser/Vizient measures.
- Only review when requested by the quality department.
- Didn't have any collaboration with quality, but we're in the process of changing that in 2021.
- Look at outpatient specific measures such as QPP reporting.
- VA SAIL measures.
- Only review specific, high risk PSIs.

Tracking/monitoring/reporting non-financial KPIs

Option	Percentage
Non-financial KPIs are emphasized above financial KPIs	27.95%
Non-financial and financial KPIs have equal weight	45.85%
We track non-financial KPIs, but financial KPIs are of primary importance	23.14%
Our focus is purely financial	3.06%

External databases/reports for quality measure benchmarking

Option	Percentage
Elixhauser Comorbidity Index	15.72%
U.S. News & World Report rankings	43.67%
Leapfrog Group rankings	52.40%
PEPPER reports	85.59%
Hospital/Physician Compare rankings	53.28%
None of the above	3.06%
Other	22.71%

Selected “other” responses:

- Vizient
- MedPar
- Healthgrades
- Premier
- VA-specific reports
- Nisqip
- STS
- Mosaic Data Science
- PHIS data (children’s hospitals)
- IBM Watson
- CMS reports
- Internal reports

Tracking and measuring quality-related impact

Option	Percentage
We manually track quality-related impact using a spreadsheet	21.40%
We categorize types of impact in our CDI software	38.43%
We use an external vendor service to track and monitor our impact	13.54%
We don't track quality-related impact	17.47%
Other	9.17%

Selected “other” responses:

- All charts that have a query left on them are reviewed for financial and quality impacts. We also track HCC capture and even coding changes.
- Our quality team tracks these impacts and shares with the CDI team.
- We use Vizient CDB.
- We use a combination of manual tracking and our CDI software.
- We pull data from our EHR.
- Tableau for system-level data and customized quality tracker in Meditech.

Collaborating with the quality department

Option	Percentage
We meet on a regular basis (monthly, bimonthly, etc.) to discuss quality reviews and concerns	43.67%
We collaborate on an as-needed basis when a concern comes up	44.98%
Our director/manager/supervisor attends quality meetings or the quality leader attends CDI meetings	34.06%
We share quality-related impact metrics, focus areas cross departmentally on a regular basis	27.95%
We review for quality measures, but we don't collaborate with the quality department	10.04%
We don't review for quality measures or concerns	7.86%
Other	4.80%

Selected "other" responses:

- We're just beginning to collaborate monthly in 2021.
- It varies from facility to facility across our system.
- We're structured within the corporate quality and/or safety department.
- The quality team reaches out if they need to, but CDI rarely starts the conversation.

Questions?

- **Visit** Council community site: <https://acdis.org/acdis-leadership-council>
- **Contact** membership manager Linnea Archibald at larchibald@acdis.org

Following the live meeting, on-demand materials, including the recording and slide deck, will be published to the “[Council Meetings](#)” area of ACDIS site. Members will be alerted by email once materials are available.

Members who were unable to attend the live meeting will still be eligible for the CEU provided they watch the recording by Sunday, June 27.

CEUs will be sent out to both live and on-demand attendees on Monday, June 28.