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ATLANTA



CDI Success: Utilization of a CDI Steering Committee to Advance Your CDI Program



Debra Clark, RN, BC, CCDS
CDI Supervisor
Sanford USD Medical Center
Sioux Falls, SD


Learning Objectives HCPPro

- At the completion of this educational activity, the learner will be able to:
 - Identify key stakeholders necessary to establish a CDI steering committee
 - Determine elements of a PowerPoint presentation used routinely to drive the agenda and presentation of metrics
 - Define relatable metrics for committee attendees
 - Review a case study example that supports the impact of a CDI program

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Sanford USD Medical Center HCPPro

- Integrated health system
 - 39 hospitals, 225 clinics
 - Dakotas
 - Largest rural, not-for-profit in the nation
 - Located in 126 communities, 9 states
 - Developing international children's clinics in Ghana, Israel, Mexico, and China
 - Multiple research centers
 - Find cures for Type 1 diabetes and breast cancer
- Licensed beds: 545
- Children's Castle of Care Hospital
 - 260 experts providing care in over 35 specialties
- Hospital stats
 - 54,340 IP admissions, 44,107 ED visits, 762,887 clinic visits, 37,099 surgeries and procedures
- 1,400 physicians in 81 specialties
- 4,000 employees
- Level II trauma emergency care center



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CDI Program at Sanford USD Medical Center

- Program implemented in 2012
- Aligned under nursing with initial focus on CC/MCC capture on patients with Medicare/Medicare replacement
- Goal is physician documentation that accurately demonstrates severity and acuity in the medical record
- Work with coding liaison
- 4 CDI RNs (to include CDI supervisor)
- In 2014
 - Added 2 CDI RNs
 - Included review of other DRG payers
 - Work with quality initiatives (heart failure, PSI 15)

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CDIS Process

- Utilize EMR and CDI vendor to complete record review
- Each CDIS with defined, unit assignments (inpatient status, adult care areas)
- CDIS daily goals
 - New and F/U records reviewed (25–30/day)
 - Query placement: PDx and CC/MCC capture (30%–40%)
 - Reconciliation process with coding (cost transformation/impact on CMI)
- IDT rounds (discussion of GMLOS, queries within record)
- Provider education (new resident, new provider, CDI mail, clinic meetings)

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Provider Metrics

- CDI supervisor monitors the following provider metrics:
 - Query response rates (agree, disagree, no response)
 - Potential missed benefit
 - Cost transformation

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Utilization of a CDI Steering Committee



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Arranging a CDI Steering Committee

- Identify key stakeholders:
 - CMO
 - CFO
 - COO
 - Medical and surgical physician advisors
 - CNE
 - VPs of hospitalist and surgical services
 - CDI director/CDI supervisor
 - Quality
 - Compliance
 - Coding

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Arranging a CDI Steering Committee (cont.)

- Frequency
 - Monthly progressing to quarterly
- Meeting space
 - Sufficient to support attendance and PowerPoint presentation

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Steps for Attendees to Answer/View POLLING QUESTIONS

1. Navigate to the event **Agenda** in the main menu
2. Tap the **name of the current session** to view the session details page
3. Tap **Polls**
4. Tap the **name of the poll**
5. Tap your **answer choice** and then tap **Submit**



Polling Question 1

- Do you hold a CDI steering committee meeting?
 - Yes
 - No
 - In planning stages
 - n/a

Development of PowerPoint Presentation




- Agenda
 - Steering committee objectives
 - Physician documentation
 - CDI program objectives
 - CDI key performance indicators
 - Quality initiative update
 - Physician response rates
 - Cost transformation
 - Accomplishments
 - Next steps

CDI Steering Committee Objectives HCPPro

- To monitor success and opportunities for improvement
 - Assess and monitor progress
 - Review physician metrics
 - Identify resistance to change and discuss strategies to unify relationships between providers and CDIS
 - Mentor/coach

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Physician Documentation HCPPro



- Goal
 - Accurate
 - Compliant
 - Complete
 - In accordance with CMS guidelines
 - Supports SOI/ROM

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CDI Program Objectives HCPPro

- CDIS completes concurrent record review
- Query providers
 - Documentation will reflect accurate SOI/ROM
 - Decrease retrospective coding queries
 - Improve quality ratings
 - Healthcare-associated infections
 - Hospital-acquired conditions
 - Mortality
 - Readmissions
- Impact CMI/revenue
- Physicians align with hospital interests

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Polling Question 2

- Do you report CDI metrics to hospital leadership?
 - Yes
 - No
 - Would like to, but I don't have access to the necessary CDI metrics for reporting purposes

CDI Activity/Physician Response

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Key performance indicators	Sanford USD	%	Goal
Records reviewed	11,902	91%	> 85%
Queries placed	4,349	37%	30%–40%
Physician response	3,344	76%	90%
Physician agree	2,979	68%	80%
Physician disagree	365	8%	< 10%
No response	971	22%	< 10%
Physician agree, not documented	14	0%	0%
Pending	20	2%	-----

Calendar Year 2015

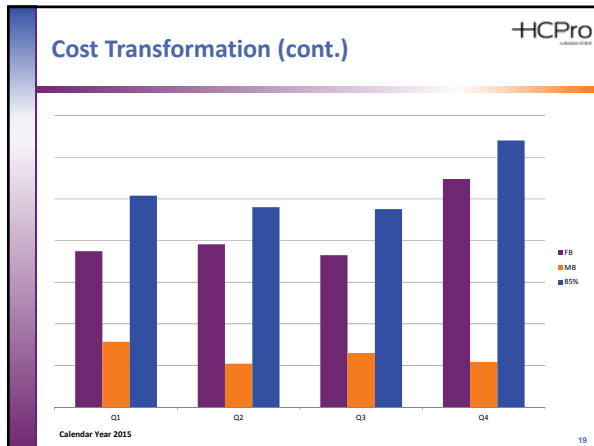
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Cost Transformation

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- Actual
- Potential missed
- Case study example

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Case Study Example

- Patient presented with acute, colonic fistula
- Patient required distal gastrectomy with truncal vagotomy and Roux-en-Y reconstruction, closure of difficult duodenal stump, extended left hemicolectomy, chole, repair of colovesicular fistula, appy
- The patient had clinical indicators to support severe protein calorie malnutrition, and therefore a query was placed
- The physician documented "severe protein calorie malnutrition," which was the only MCC captured in the record
- Patient's length of stay: 18 days
- Financial benefit: \$19,463

<p>Without CDI impact</p> <p>Final coded DRG: 327 Financial reimbursement: \$18,316 Relative weight: 2.6399 GMLOS: 5.7</p>	<p>With CDI impact</p> <p>Final coded DRG: 326 Financial reimbursement: \$37,779 Relative weight: 5.4452 GMLOS: 11.0</p>
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Accomplishments

- IDT rounds/GMLOS
- Ongoing collaboration with coding and quality
- CDI team sought expert consultation with Dr. R. Gold
- Connections with specialty clinics
 - Cardiothoracic
 - Ortho
 - Vascular

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CDI Steering Committee Next Steps

- CDI/coding
 - F/U after ICD-10 implementation
- Integration with quality
 - Pay-for-performance
 - Value-based purchasing
 - HACs
 - Readmission reduction
- Ongoing CDI education

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CDI Steering Committee Next Steps (cont.)

- CDI supervisor holds meetings with PAs monthly to share metrics related to query response rates:
 - Target specific cases if necessary
 - Review top performers and those with opportunities
 - Cost transformation
 - Discuss f/u from provider/clinic encounters

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Culture of transparency = Success

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Thank you. Questions?

debra.clark@sanfordhealth.org

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