



Talking CDI! (No Punches Pulled)

MODERATOR

Linnea Archibald
Associate Editorial Director,
Publications, and Membership
ACDIS at HCPro

PANELISTS

Tracy Boldt, RN, CCDS, CDIP
CDI Manager
Essentia Health

Suma Chacko, MBA, RHIA, CCS
System Inpatient CDI Director
Baylor Scott & White Health,
Central and North Texas Regions

Kelli Hill, RN, ACM-RN, CCDS
System CDI Manager
North Mississippi Health
Services



Moderator



Linnea Archibald is the associate editorial director, publications, and membership, for ACDIS at HCPro in Middleton, Massachusetts. In this role, she oversees the management and strategic development of the ACDIS Leadership Council, including the *CDI Journal*, *CDI Strategies*, and the ACDIS Blog. She works closely with ACDIS' boards and committees, and is responsible for the maintenance and management of the ACDIS Scholarship program, which launched in 2019. Additionally, she oversees ACDIS' social media presence and *The ACDIS Podcast*.

Panelists



Tracy Boldt, RN, CCDS, CDIP, CDI manager at Essentia Health in Duluth, Minnesota, had the opportunity to start a CDI program while working as a CDI specialist. She then became an ICD-10 educator for a large multi-specialty hospital before consulting and educating in CDI nationwide for several years. During her 11-year career in the CDI field, she has participated on many local and national ACDIS committees and co-chaired the Minnesota ACDIS local chapter from 2012-2015, and she is currently a member of the ACDIS CDI Leadership Council. She implemented a new outpatient CDI program at her current healthcare system, co-authored *The Outpatient CDI Specialist's Completed Training Guide*, and volunteered on the CCDS-O committee. Boldt has spoken at numerous local and national conferences.



Suma Chacko, MBA, RHIA, CCS, is the system inpatient CDI director at Baylor Scott & White Health in the central and north Texas regions. She has 25 years of healthcare experience leading HIM and she facilitated the implementation of the CDI program at three of the facilities in her system. Four years ago, she took on a system-level role when CDI staff were merged under a corporate physician-led department. Chacko supports 20 acute care facilities with approximately 3,700 licensed beds. In addition, Suma has been actively involved and presented at several ACDIS Leadership Council sessions.



Kelli Hill, RN, ACM-RN, CCDS, is the system CDI manager at North Mississippi Health Services (NMHS) in Tupelo, Mississippi. Prior to transitioning to case management in 2014, she was an emergency department/medical-surgical nurse. Hill's journey in CDI started in 2014 when she helped to implement a successful CDI program at Magnolia Regional Health Center while serving as the case management department supervisor. She became American case management certified in 2017 and in October of 2019, joined NMHS. She also spearheaded the team which established the inaugural NMHS physician advisor panel. Hill is trained in LEAN processes and has served on multiple process and quality improvement teams. She is a member of the ACDIS CDI Leadership Council and the 2021/2022 Council Mastermind.

3

Learning Objectives

- At the completion of this educational activity, the learner will be able to:
 - Define the meaning of failure and success for CDI professionals and their programs
 - Understand the potential methods for personal professional development at CDI professionals' disposal
 - Identify opportunities for advancing CDI programs in 2022 and beyond

4



Defining CDI Success and Failure

Discussion Questions: Success and Failure

1. Why do CDI professionals fail? Why do they succeed?
2. What does failure mean in the context of CDI? What does success mean?
3. Why do CDI programs fail? Why do they succeed?
4. How can CDI leaders communicate failures and successes effectively to organizational stakeholders?



Personal Professional Growth in CDI

Discussion Questions: Personal Professional Growth in CDI

1. What do you know now that you wish you'd known before starting your career in CDI?
2. What has made you feel the most professional accomplishment in your career and why?
3. What has been the hardest lesson you've learned? What has been your biggest failure?
4. Do you have any practical advice for those looking to advance their professional development in CDI?



Assessing the CDI Industry

Discussion Questions: Assessing the CDI Industry

1. If CDI were to disappear, what would be the cause of that disappearance?
2. What are most CDI programs leaving on the table, opportunity-wise?
3. In your opinion, why are the CDI industry's brightest days still ahead?

acdis2022
IMAGINE
May 2-5, 2022 | Kissimmee, FL



Thank you. Questions?

larchibald@acdis.org

In order to receive your continuing education certificate(s) for this program, you must complete the online evaluation. The link can be found in the continuing education section of the program guide.

hcpro